

Toll-free Calling to Main Campus

You can call toll free to main campus from your office phone. This service is enabled on all ITS-provided phones that can make a call to a Qatar mobile. The service is used by using the “8” dialing prefix in place of the usual “9” prefix.

For example, to call Help Desk Central on main campus at phone number 845-8300, then:

- Dialing **800**-1-979-845-8300 will be a toll free call and routed over our internet connection to the campus telephone exchange.
- Dialing **900**-1-979-845-8300 will be a toll call (billed by Qtel) and routed over Qtel’s phone lines.

Keep in mind:

- This is only meant to be used to call main campus.
- If you dial a number that is a long distance call from the main campus, it will not work.
- This will also not work for 800 numbers, even though they are toll free calls from main campus/US.
- The “8” prefix dialing will not work if our internet connection is down (you will get a busy signal).
- The main campus cannot call us toll free.

We hope that this will help to keep you better connected to the main campus. Please direct any questions to the IT Helpdesk at helpdesk@qatar.tamu.edu or 423-0009.